Current Comments

December 2022

Making energy work for YOU

Board Approves Demand Rates

Changes go into effect Jan. 1, 2023 with \$0 demand charge for first year

On November 17, Midwest Energy's Board of Directors approved the adoption of a three-part rate structure for residential and small business (General Service Small) electric customers. The new rate structure continues two previous components - a monthly customer

charge, and an energy charge based on the number of kilowatt hours (kWh) used, and introduces a third component, a demand charge.

Demand refers to the amount of electrical power being used at a given time. Demand is based on the intensity at which energy is used (or the "demand" one puts on the grid) in kilowatts (kW).

Demand charges will be a monthly charge based on "peak demand," or the maximum number of kilowatts a customer used during a 15-minute period.

In the summer months of June 1 through September 30, demand would be billed based on peak demand between 3 p.m. to 7 p.m. The rest of the year, the billed demand would be based on whenever peak demand was reached during the month.

The new rates go into effect Jan. I, 2023. Customers will immediately see two new items on their January bills: "Billing Demand," which is the peak demand set for that billing cycle, and a "Demand Charge" line. For all of

2023, there will be a \$0 charge levied to allow residential customers to get a better understanding of demand charges and bill impacts (charges for small commercial would begin immediately). "The \$0 charge in 2023 is part of our multi-year education plan for demand

charges," Pat Parke, CEO said. "We want customers to see their demand on bills and understand their usage habits before there are any financial impacts."

Parke noted that as demand charges are phased in each year, energy charges decrease proportionally, dropping from 7.8¢ today to 4.2¢ per kWh by 2026, making the

BILL DATE: 9/15/2023 MIDWEST ENERGY INC ACCOUNT NUMBER: 11223345 PO BOX 898 HAYS KS 67601 ESTIMATED BILL 800-222-3121 www.mwenergy.com SERVICE ADDRESS: 742 EVERGREEN TERR., HAYS Electric Service Billing kWh Current Current 2000015456 Electric Customer Charge \$28.00 Electric Energy Charge \$141.44 \$0.00 \$18.33 Demand Charge \$0.01 CR ECA per kWh Transmission Delivery Charge \$31.17 Total Electric - Residential \$182.28

Midwest Energy will implement demand rates for residential and small commercial electric customers effective Jan. 1, 2023. Beginning in January, your monthly demand is measured in kilowatts (kW) and will show up as "Billing Demand." However, during 2023, there is a \$0 charge associated with demand for residential customers (charges for small commercial would begin immediately). In Jan. 2024, charges will begin at \$2 per kW in the summer months of June - Sept., and \$1 from Oct. - May. In 2025, those charges increase to \$4 in summer and \$2 from Oct. - May, and in 2026 reach \$6 in summer and \$3 from Oct. - May.

changes revenue-neutral for the company.

You can view your actual demand by logging into the CustomerConnect portal. To access CustomerConnect, visit www.mwenergy.com, log-in to your Midwest Energy account and click the house icon in the upper right of the screen. For more information about demand and demand rates, and tips on how to reduce your demand visit mwenergy.com > residential > demand rates.

Lastly, any customer wanting to know estimated impacts of demand rates based on the prior usage can call Ryan Hammerschmidt at 1-800-222-3121.



Midwest Energy's How\$mart® program is a simple and easy way for home and business owners to get financing for energy efficiency improvements, and pay back the money on their monthly bill from the savings those improvements generate.

Eligible improvements include whole-house heating and air conditioning systems, attic or wall insulation, and air sealing and weatherstripping.

The process begins with a wholehome audit from a certified energy

Natural gas found in gas pipelines is odorized. That distinct rotten egg smell is a telltale sign of a gas leak. Other indications of a gas leak include a hissing sound around the meter or pipes, air bubbles in standing water and dying vegetation.

If you smell, see or suspect a gas leak, please take the following steps immediately:

- 1) Stay calm and don't panic.
- 2) Evacuate the premises. Every-

auditor. The audit includes a blower door test, infrared scanning for air leakage, attic and crawlspace inspection for insulation and inspection of furnace equipment. Most projects require increased insulation and air sealing, which is where most money is saved, especially if your heating and cooling equipment is newer. By adding insulation and knowing sealing gaps (usually around attic fans, windows, light switches, bathroom fans, etc.) your savings will add up.

A customized report based on the audit is provided to you with

one (pets included) should leave the building immediately and meet at a pre-chosen safe place.

- 3) Don't light a match, smoke, flip a switch or ring a doorbell, or touch appliances or electronics, including your phone. Doing so can produce sparks that might cause the gas to ignite.
- 4) Contact Midwest Energy at (800) 222-3121 anytime, 24 hours a day, 7 days a week, or call 911.

suggested updates and repairs, an estimated cost, projected savings and what Midwest Energy can assist with financially. The amount of assistance is based on the projected savings for each project. The funds are paid back through savings on your bill, through a small surcharge on the customer account each month, over a 15 year period.

Customers choose the contractor to complete the work. A list of participating contractors is available on the How\$mart website.

How\$mart is available to all Midwest Energy residential and small commercial customers. Landlords and tenants must be in agreement to participate in the program. For more information, visit www. mwenergy.com > Energy Efficiency > How\$mart, or contact |ordan at 1-800-222-3121 for details.

Energy Efficiency Tip of the Month

Blocked air vents force your heating system to work harder than necessary and increase pressure in the ductwork, which can cause cracks and leaks to form. Make sure all air vents are unobstructed from furniture, drapes or other items to ensure sufficient circulation throughout your home. If necessary, purchase a vent extender, which can be placed over a vent to redirect air flow from underneath furniture. Source: energy.gov

Excess Flow Valves Available

An excess flow valve (EFV) is a safety device inserted into your underground natural gas line to your home or business, designed to limit the flow of natural gas to a very small amount if there is a sudden gas leak in your service line.

Excess flow valves are optional equipment for existing services. To have an EFV installed at your



expense, call Midwest Energy at 1-800-222-3121 for an estimate or learn more at www.mwenergy.com > community > safety > gas-safety.

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