

Midwest Energy, Inc.

Current Comments

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Making energy work for YOU

Natural Gas Utility Worker's Day Celebrated March 18

Midwest Energy Gas Workers Serve over 42,000 Customers in 62 Communities

The American Public Gas Association (APGA) recognizes March 18 as Natural Gas Utility Worker's Day, a day dedicated to honoring the professionals who work year round to safely deliver natural gas to homes, farms, and businesses across the country. The date marks the anniversary of the 1937 school explosion in New London, Texas, killing nearly 300 people. That event led to the widespread odorization of natural gas and an industry-wide commitment to safety. Today, Natural Gas Utility Worker's Day serves as both a remembrance and a reminder of the essential role gas utility workers play in protecting public safety while providing reliable service.

Midwest Energy's gas division is unique among gas utilities in Kansas. Midwest Energy is the only gas cooperative in the state. That cooperative difference is especially important in rural Kansas, where reliable energy service is critical but often more challenging to deliver. Midwest Energy serves predominantly rural areas and maintains one of the largest geographic

footprints of any gas company in the state despite having a significantly lower number of customers

compared to companies serving more urban areas.

Midwest Energy operates over 3,000 miles of natural gas pipeline across its service area. Supporting this extensive system is a dedicated team of more than 50 gas employees working out of 15 reporting locations. Midwest Energy's gas employees have been recognized repeatedly for their commitment to safety, earning multiple industry awards over the years. The team has won the APGA Safety Contest five years in a row and has secured the award a total of seven times since 2017.

On Natural Gas Utility Worker's Day, Midwest Energy proudly thanks its gas employees for their skill, dedication,

and commitment to safety. From maintaining and upgrading infrastructure to responding to emergencies in all weather conditions, their work often happens behind the scenes, but it is essential to the daily lives of the members and communities they serve. Thank you!



MIDWEST
ENERGY, INC.

30764-1-0289

Does Your Home Have Critical Medical Equipment?

Do you or a member of your household use essential medical equipment that runs on electricity or natural gas, such as oxygen generators, CPAP machines or ventilators? If so, you might qualify for designation as a Midwest Energy "Health Alert" customer.

If you have special medical needs, visit your local Midwest Energy office, or give us a call and ask if you qualify as a "Health Alert" customer.

After completing a short form, if you meet the requirements your meter and account are tagged, alerting our employees that you have special medical needs.

The critical customer designation is especially helpful to us during planned outages but does not change priority of service restoration during an unplanned outage, such as after storms.

Call us at 1-800-222-3121 to learn more about Health Alert.



Oxygen generators and CPAP machines are widely-used devices. Please let Midwest Energy know if someone uses one in your home so we can flag your account with a health alert.

Gas Leak Safety: Know the Warning Signs

Natural gas is colorless and odorless before it is processed. That's why Midwest Energy, like all natural gas utilities, adds a chemical odorant to give gas a distinct rotten-egg smell.

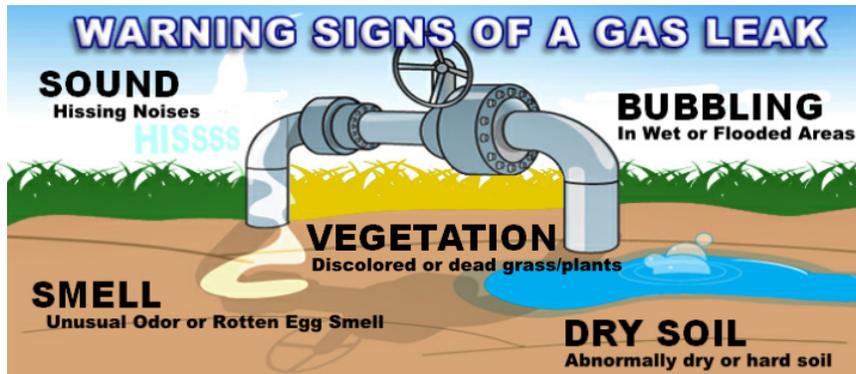
That sulfur-like odor is a warning sign that natural gas may be

present in the air and could indicate a gas leak. However, smell isn't the only indicator. There are several other signs that may point to a potential gas leak.

Signs of a gas leak can include a hissing or blowing sound near a gas meter or pipeline, air bubbles appearing in standing water, or dead

or dying vegetation in areas where escaping gas has displaced oxygen in the soil.

If you smell, see, hear, or suspect a gas leak, take the following steps immediately:



- 1) Stay calm. Do not panic.
- 2) Evacuate the area. Everyone (including pets) should leave the building right away and gather at a pre-chosen safe location.
- 3) Don't light a match, smoke, flip a switch, ring a doorbell, or touch

appliances or electronics, including your phone. Doing so can produce sparks that might cause the gas to ignite.

4) Contact Midwest Energy immediately by calling 1-800-222-3121 once you are safely away from the area.

ENERGY EFFICIENCY TIP OF THE MONTH

As spring arrives, take advantage of milder temperatures to save energy at home. Open windows on pleasant days to bring in fresh air instead of running your HVAC system. It's also a great time to replace dirty air filters, which helps your system run more efficiently and improves indoor air quality. As daylight increases, turn off unnecessary lights and rely on natural sunlight when possible. Small seasonal adjustments like these can reduce energy use, lower monthly bills and help keep your home comfortable as winter transitions into spring.

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1-800-222-3121
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