

Midwest Energy, Inc. Current Comments

October 2025

Making energy work for YOU

Meetings Planned for Proposed Electric Rate Changes

Midwest Energy is proposing new electric rates across all electric rate classes. If approved, the new rates would take effect Feb. 1, 2026, and see the average residential customer's bill increase annually an average of 5.4%, or just over \$6 per month, each year over three years.

The new rates would increase revenue annually by approximately \$4.9 million across all rate classes, making this the first increase in distribution rates for the company since 2011.

Also notable in this rate case is a proposal to rename several line items on all customer bills. These changes follow updates to Kansas tax statutes in 2023, which allow itemized delivery charges to be removed from the taxable basis for Kansas sales tax. Itemizing delivery charges on bills will save Midwest Energy customers roughly \$2.5 million per year every year, without changing customer rates.

Midwest Energy will hold a series of public meetings to discuss the proposed rate changes. Meeting times and locations are:

Lyons: Oct. 28, 6:30-7:30 pm, Lyons Public Library.

Colby: Nov. 5, 6:30-7:30 pm, Colby Community College Student Union.

Kinsley: Nov. 11, 6:30-7:30 pm, Kinsley City Hall Meeting Room.

Hays: Nov. 12, 6:30-7:30 pm, Hilton Garden Inn

Electric Rate Changes Open Meetings

Oct. 28 6:30-7:30 p.m.

Lyons Public Library

201 W. Main St.
Lyons, KS

Nov. 12 6:30-7:30 p.m.

Hilton Garden Inn

Convention Center, 221 W. 43rd St.
Hays, KS

Nov. 5 6:30-7:30 p.m.

Colby Community College

Student Union, 1255 S. Range Ave.
Colby, KS

Nov. 13 6:30-7:30 p.m.

Front Door

Community Center, 1615 10th St.
Great Bend, KS

Nov. 11 6:30-7:30 p.m.

Kinsley City Hall

Meeting Room, 721 Marsh Ave.
Kinsley, KS



**Midwest
Energy, Inc.**

Convention Center.

Great Bend: Nov. 13, 6:30-7:30 pm, Front Door Community Center.

Members are encouraged to submit comments on the proposed changes no later than Friday, Nov. 7 by e-mail to Justin MacDonald, Vice President of Customer Service, at jmacdonald@mwenergy.com, or by phone at 1-800-222-3121.

The Board of Directors will consider and vote on the approval of the rate changes at an open member meeting on Monday, Nov. 17, 2025 at 1 p.m. at the Midwest Energy office, 1330 Canterbury Dr., Hays, Kan. All members are invited to attend the open meeting.

Details on proposed changes to each rate class as well as estimated bill impacts can be found at <https://www.mwenergy.com/residential/electric-rate-changes>.



**MIDWEST
ENERGY, INC.**

30764-1-0260

Midwest Customers Care Provides Help for Those in Need

Bill payment assistance for low income customers is available through the Midwest Customers Care program.

The program is funded by voluntary donations from Midwest Energy customers and employees, and is administered by The Salvation Army. Qualifying Midwest Energy customers must have a household income less than 200 percent of the

federal poverty level and may not receive more than \$200 per heating season.

Assistance is available from Jan. 1 through Aug. 31, or when the funding is exhausted, whichever comes first. To apply for energy assistance, please call The Salvation Army at 1-816-756-5392 and select option #3, and tell them you are a Midwest Energy customer. Custom-

ers can also download an application online or can send an email requesting an application to [kwm.fuelfunds@usc.salvationarmy.org](mailto:fuelfunds@usc.salvationarmy.org). Applications can also be returned via email to this email address.

To donate to the Midwest Customers Care program, call us at 1-800-222-3121 or log into your online account and fill out the form under the "Customers Care" tab.

Cold Weather Rule Goes Into Effect Nov. 1

Midwest Energy complies with the terms of the Kansas Corporation Commission's Cold Weather Rule

(CWR). The CWR is in effect from Nov. 1 through March 31.

The CWR allows for special payments and disconnection procedures for any Kansas residential electric or natural gas customer with an unpaid balance during the cold weather period. The CWR prohibits disconnection of service when the local National Weather Service forecasts temperatures to fall below 35 degrees in the next 48 hours. To prevent disconnection when it's 35 degrees or above, or to be reconnected, customers must make payment arrangements with Midwest Energy.

For residential customers to avoid service disconnection or to restore



service during the CWR period, they must:

1. Contact Midwest Energy and inform the co-op of inability to pay the bill in full;
 2. Provide sufficient information to Midwest Energy to allow the company to make payment arrangements;
 3. Make an initial payment of 1/12 the past due amount, plus 1/12 of the current bill, the full amount of any disconnection or reconnection fees, plus any applicable deposit, and enter into an 11-month payment plan for the remaining balance;
 4. Apply for any assistance funds for which the customer is eligible.
- This can include governmental assistance, as well as private programs such as Midwest Customers Care (MCC). Customers must authorize Midwest Energy to send a copy of all bills and notices to a third party.
- Midwest Energy sends written notice 10 days before a disconnec-

tion, plus attempts a phone call or personal contact 48 hours before disconnection.

To learn more about the CWR, visit www.kcc.ks.gov. Learn more about MCC at mwenergy.com.

MIDWEST ENERGY ANNUAL MEETING

OCTOBER 20

10 A.M.

Hays, KS
Hilton Garden Inn

ENERGY EFFICIENCY TIP OF THE MONTH

As winter approaches, now is the time to inspect your home for air leaks around windows. Leaks reduce indoor comfort and lead to higher heating costs.

If you can see daylight around the edges of a window frame or if a window rattles slightly when touched, air is likely leaking.

Caulking and weatherstripping are simple, effective methods for sealing windows. These materials are available in a variety of compounds and forms, each designed for different types of surfaces. Choose the right product and apply it properly to reduce heat loss, improve comfort and lower energy bills.



Atwood, KS • Colby, KS • Great Bend, KS • Hays, KS

Phillipsburg, KS • Scott City, KS • WaKeeney, KS

1-800-222-3121
www.mwenergy.com



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