

FREQUENTLY ASKED QUESTIONS:

- Who can use How\$mart®?

The program is available to Midwest Energy customers in good standing and current on utility payments. Homeowners, tenants and landlords can all benefit from the program.

- How do I get started?

An energy audit is the first step in making your home more energy efficient. Call Midwest Energy to schedule your How\$mart® home energy audit.

- Is there a charge for the audit?

There is no charge when the customer participates in the program. Midwest Energy may charge for the audit if the program isn't used for the recommended improvements.

- What is involved in an audit?

An audit may include duct testing, blower door tests, infrared scans, insulation inspections, combustion checks and heating-cooling-ventilation system (HVAC) size calculations.

- Who performs the work to make the efficiency improvements?

Customers choose the contractor to complete the work. Midwest Energy maintains a list of participating contractors, but does not recommend any particular contractor.

For more How\$mart information visit:
www.mwenergy.com/howsmart.aspx

CONTACT US:

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MidwestEnergy

www.mwenergy.com

Improve your home's ENERGY EFFICIENCY with

How\$mart®



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Simple steps toward energy efficiency...

1 Schedule a How\$mart audit to assess how much energy your home uses and what measures you can take to improve efficiency.

How\$mart® provides money for energy efficiency improvements such as insulation, air sealing and new heating & cooling systems (HVAC).

Participating customers pay back the investment through energy savings on their monthly utility bills. The surcharge will always be less than the estimated savings.

Call 1-800-222-3121 for complete program details or to start your How\$mart project.



A How\$mart audit includes a blower door test which measures air leakage throughout the home.

2 The Midwest Energy auditor will provide you a report of recommendations. You or your contractor complete the recommended improvements.



3 Your completed improvements are evaluated by the auditor. Agreements between you and Midwest Energy are signed. The surcharge is then added to your utility account.

DID YOU KNOW?

“The average home has enough air leakage to add up to a two-foot-square hole. That’s like leaving a medium sized window wide open 24 hours a day.”

Source: energy.gov

4 Enjoy your energy savings!

How\$mart®