

Midwest Energy, Inc.

Current Comments

May 2025

Making energy work for YOU

Upgraded Website Brings New Payment Options Self-Service Functions, Digital Wallet Options Part of Website Improvements

Midwest Energy upgraded its online payment portal in April. The new site enhances customer experience when accessing Midwest Energy online accounts with a modernized interface, new payment options and new self-service features.

Key among changes is the introduction of digital wallet options for EZ Pay one-time payments. Customers can now use Apple Pay, Google Pay, Venmo and PayPal, providing greater flexibility in payment methods. These digital wallet options incur a processing fee and are only available for one-time payments. Customers who enroll in auto pay will still make recurring payments via bank draft.

The upgrade also brings users several enhancements,

including:

- A more intuitive navigation experience, making it easier for customers to manage their accounts.
- Customers can now add multiple accounts to their profiles without calling into Midwest Energy.
- Updated email alerts bring new customization options for those managing multiple accounts.
- A password reset function allows users to regain account access via self-service tools.

The upgrade aligns with Midwest Energy's ongoing commitment to improving digital accessibility and customer convenience. Customers are encouraged to explore the new features and reach out to customer service at 1-800-222-3121 with any questions.

your online account got an upgrade

UPDATED INTERFACE

NEW WAYS TO PAY

EASY TO USE

Account Login

Create an account or login to your existing account using this button on the top right of our website!

Summer Demand Rates in Effect June through September

"Demand" refers to the amount of electrical power (in kilowatts, or kW) being used at a given time. Since January 2023, Midwest Energy has slowly phased in demand rates. Each year as the demand charge increases, the energy charge decreases.

During the summer months of June through September, demand is only measured in a four-hour window between 3 p.m. and 7 p.m. CST. On June 1, 2025 the summer demand charge increases to \$4 per kW. After September 30, demand will go back to being measured

throughout the day and the price per kW will drop back to \$2 per kW for the remainder of 2025.

To lower your demand, simply spread out the use of appliances. Larger heat-generating appliances like clothes dryers, electric ovens and electric water heaters have demand in the 4 to 5 kW range. Customers who limit the use of these appliances between 3 p.m. and 7 p.m. will keep their peak demand lower. If you have any questions about demand rates, please give us a call at 1-800-222-3121 or visit www.mwenergy.com.



MIDWEST
ENERGY, INC.

30764-1-0255

Spring Community Fund Recipients Announced

Midwest Energy's Community Fund, which benefits charitable, educational and nonprofit agencies in the co-op's service area, made one of its two annual disbursements in April.

A total of \$50,117 was awarded to 100 projects. A total of 122

applications requesting \$98,971 were received. Among applications, 18 were first-time program applicants.

Funding decisions are made by lo-

cal committees in each of Midwest's five Community Fund districts, and are comprised of two Midwest

Grants range from \$50 to \$1,000, and are limited to one grant per project or event. Requests for

tangible items, long-lived community assets, or improvements to permanent assets are preferred over requests for expendable items

Midwest Energy Service Area	Number Approved/Requested	Requested Dollars	Approved Dollars
Colby	19 of 23	\$19,422	\$13,028
Great Bend	34 of 36	\$22,475	\$11,200
Hays	25 of 38	\$32,714	\$19,664
Phillipsburg	11 of 12	\$13,050	\$2,250
Scott City	11 of 13	\$11,310	\$3,975

Energy employees and five to seven community members from that area.

The application deadline for the Fall 2025 funding period is Oct. 1.

(such as fireworks or event prizes).

Interested groups should click on the "Community" tab at www.mwenergy.com for details, and to complete a brief application.

2025 Board of Director Nominations Due July 8

Now is the time to submit nominations for anyone interested in running for the Midwest Energy Board of Directors. Director positions and represented districts up for re-election include:

District 1 (1 position): Counties of Cheyenne, Greeley, Hamilton, Logan, Rawlins, Sherman, Thomas, Wallace and Wichita.

District 3 (1 position): Counties of Barton, Ellsworth, Osborne, Phillips, Reno, Republic, Rice, Rooks, Rush, Russell and Smith.

District 5 (1 position): Counties of Edwards, Finney, Grant, Gray, Haskell, Hodgeman, Keamy, Kiowa, Lane, Ness, Pawnee, Pratt, Scott and Stafford.

Nominees must be a resident in one of the counties in the district for which he or she is nominated.

Nominations may be submitted online by July 8, 2025 at www.mwenergy.com by clicking "About," and then the "Board of Directors Elections" link. Additionally, nominations may be made in writing by sending the nominee's name, address and phone number to:

Emily Campbell
c/o Midwest Energy, Inc.
1330 Canterbury
Hays, KS 67601

The nominating committee will select nominees from the names submitted. Winners of the election to the Board

of Directors will be announced at the Annual Meeting, scheduled for October 20, 2025.

ENERGY EFFICIENCY TIP OF THE MONTH

Routine maintenance is important to keep your refrigerator running efficiently. Lint and dirt should be cleaned from the refrigerator coils every six months to a year, and more often if there are pets in the home.

When coils are coated with lint, dust or pet hair, your refrigerator works harder than it's designed to, which can prevent the appliance from cooling properly and efficiently. The additional work can increase the energy costs of the refrigerator by as much as 35% and shorten the life of the appliance.

Source: energy.gov

Atwood, KS • Colby, KS • Great Bend, KS • Hays, KS



Phillipsburg, KS • Scott City, KS • WaKeeney, KS

1-800-222-3121
www.mwenergy.com

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