Midwest Energy, Inc. November 2026

# CURRENT COMMENTS

## Protect Yourself From Utility Scams

During Scam Awareness Month this November, we encourage all members to learn how to identify and avoid utility scams. Protecting yourself starts with awareness.

**Beware of Google "Sponsored Ad" Links!** Typing "Midwest Energy" into Google can bring up "Sponsored Ads", which often lead to scammer websites. Check the URL carefully before clicking! The real Midwest Energy website is www.mwenergy.com.

**Protect your personal information.** Never provide or confirm personal information or financial information to anyone initiating contact with you, whether by phone, in person, or email, claiming to be with Midwest Energy. When in doubt, call Midwest Energy at 1-800-222-3121.

**Take your time.** Do not be rushed. If someone calls or emails saying you have to pay your bill immediately to avoid disconnection, tell them you would like to verify that they are actually with Midwest Energy and call 1-800-222-3121. If a caller becomes pushy or angry... it's a scam!

**Only pay using verified payment methods.** Be suspicious if the caller requires the use of a specific payment option, like a prepaid money card or gift card. Midwest Energy doesn't accept gift cards for payment! Never pay online using any website except www.mwenergy.com.

If you do receive a scam call, report the scam to us. Document what the scammer told you, including the name they provided, the date and time, and their caller ID number. We can request that known scam numbers be disconnected, which protects other customers.

## Update Your Email Address for a Chance to Win $100

Beginning Nov. 1, Midwest Energy will launch a multi-year effort to update customer contact information. The first step is updating and verifying customer email addresses. These emails will be used to send individualized Board of Directors ballot links in future elections.

**Update or verify your email address and you'll be entered for a chance to win one of four $100 Visa gift cards each month.**

Four winners will be drawn every month from December 2026 through June 2027. The sooner you update or verify your email address, the more monthly drawings you will be entered into. Winners will be contacted individually using the phone number we have on file. After they have been contacted, winners will be announced on our Facebook page.

**If you have an email address on file with Midwest Energy,** watch your inbox for an email asking you to take a survey verifying your email address. If we have multiple email addresses associated with your account, you'll be asked to choose the email address you would like to use for future Board of Directors elections. The survey will come from ContactSurvey_NoReply@mwenergy.com. Emails will be sent the first week in November. You can also call our office at 1-800-222-3121 or visit one of our walk-in locations to verify your information if you prefer.

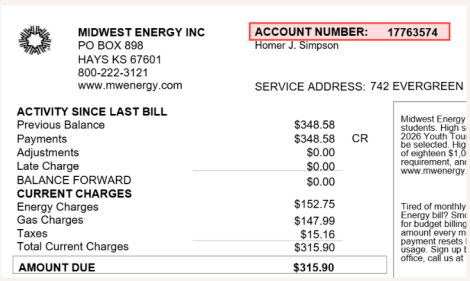
**If you do not have an email address on file**, or do not receive a verification email, you can still update your information. Visit www.mwenergy.com or the Midwest Energy Facebook page and click the survey link. You will need your Midwest Energy account number to complete the survey. You can also call our office at 1-800-222-3121 or visit one of our walk-in locations to update your information if you prefer.

## HOW TO FIND YOUR MIDWEST ENERGY ACCOUNT #

To keep your account secure, we require your account number before updating contact information.

*Your account number can be found in two places:*

### 1 On Your Bill



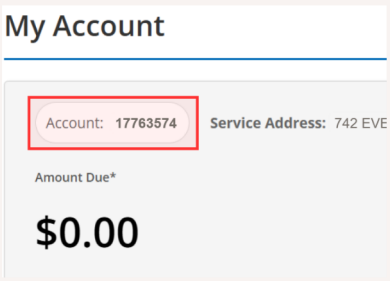
MIDWEST ENERGY INC
PO BOX 898
HAYS KS 67601
800-222-3121
www.mwenergy.com

ACCOUNT NUMBER: 17763574
Homer J. Simpson

SERVICE ADDRESS: 742 EVERGREEN

| ACTIVITY SINCE LAST BILL | | |
|---|---|---|
| Previous Balance | $348.58 | |
| Payments | $348.58 | CR |
| Adjustments | $0.00 | |
| Late Charge | $0.00 | |
| BALANCE FORWARD | $0.00 | |
| **CURRENT CHARGES** | | |
| Energy Charges | $152.75 | |
| Gas Charges | $147.99 | |
| Taxes | $15.16 | |
| Total Current Charges | $315.90 | |
| **AMOUNT DUE** | **$315.90** | |

### 2 On Your Online Account Dashboard



My Account

Account: 17763574 Service Address: 742 EVE

Amount Due*

$0.00

# Midwest Energy Supports Community Events

At Midwest Energy, we are proud to sponsor and attend a variety of events. Whether grilling burgers, handing out stickers, providing vital safety information, or talking with students about career opportunities, Midwest Energy employees go above and beyond to show up for the communities we serve. See the captions on the right for more information.

























## Captions

**(1)** ***Greg Swob***, Energy Analyst, grills hot dogs and burgers for the High Plains ElectroRally.

**(2)** (Left to Right) ***Seth Kaiser***, Apprentice Lineman, ***Grant Weinhold***, Journeyman Lineman, and ***Keaton Augustine***, Journeyman Lineman, brought their trucks to the "Little Kids and Big Rigs" event at the Ellis County Fairgrounds.

**(3)** (Left to Right) ***Dalton Boyd***, Journeyman Gas Maintenance, ***Tanner Wulf***, Journeyman Gas Maintenance, ***Dustin Mattheyer***, Journeyman Gas Meter Technician, and ***Ryder Eakin***, Corrosion Control Technician, competed in the Kansas Utility Locate Rodeo in McPherson, Kan.

**(4)** ***Mike Morley***, Director of Corporate Communications and Government Affairs (not pictured), brought snacks, drinks, coloring pages, and the F-150 Lightning to the La Crosse Fire Department Open House.

**(5)** ***Ben Jaeger***, Journeyman Lineman, and ***Jerry Oelschlager***, Journeyman Lineman, performed a safety demonstration during the American Implement Customer Appreciation Lunch in Colby, Kan.

**(6)** ***Greg Swob***, Energy Analyst, and ***Daniel Roeder***, Line Foreman, educated the public about electrical safety at the Kansas State Fair in Hutchinson, Kan.

**(7)** ***Alicia George***, Corporate Relations Specialist, and ***Janae Dinkel***, Communications Specialist, handed out reflective helmet stickers at Pedal Patrol in the Park in Hays, Kan.

**(8)** ***Brian McKinney***, Operations Manager, times a Colby High School student as she completes the Lineman Challenge. McKinney presented to the JAG-K class about careers in the utility industry.